

# Conisance Access Management and Open Banking Summit

14 November-15 November, 2019 London, UK

## INTRODUCTION

Conisance Access Management and Open Banking Summit is a path-breaking networking forum that will bring together key decision-makers from the world's leading Organizations, Start-Ups, and Governments.

With thought-provoking Case Studies, Keynotes and Panel Discussions, this summit will address the forthcoming challenges and set new benchmarks in Digital Identity, Digital Onboarding, and Open Banking.

## INTRODUCTION

Discovering the true potential of the robust Digital Identification Systems will help many gain access to their rights and services. We help you explore the role of Banks and Financial Institutions in setting a global benchmark for Digital Identity by leveraging emerging technologies, as the inclusion frontier presents a massive \$380 Billion opportunity for Global Business and Economic Development

Embracing the rapid developments in technology like AI, Big Data, Biometrics, Blockchain, etc. has not only helped financial institutions transform their legacy, but also raised the standard of customer experience, forever.

You can get your hands on the optimal on-boarding strategies that will play a critical role in meeting your business goals.

Open Banking, as we know it, may become outdated before it even takes off as there is an opportunity to leap into an integrated marketplace called Open X.

Hence, the focus will shift from
Products to Customer Experience,
Assets to Data, Shared Access
instead of Ownership along with
Collaborations. We bring alive the
evolution of concepts like Lifestyle
Banking, Hyper-Personalization, Opti
Channel experience and more!

## WHY US

To make the most out of your time, we bring the most relevant and compatible players under one roof. We are diverse with a department, region and profession based mix of participants for best networking opportunities. Alongside, Conisance App will soon coming to enable a virtual platform for conference like engagement to which all participants to CAMOB will get full 1 year free access

Fast-track your long term collaboration goals by efficiently engaging with the right people prior, during and post the summit

#### Departments

**Digital Transformation** 

Risk Management

**Mobile Banking** 

Strategy & Operations

**Retail Banking** 

Research and Development

**Product Development** 

**Client Solutions** 

**Customer Experience** 

Data Analytics

Digital On boarding

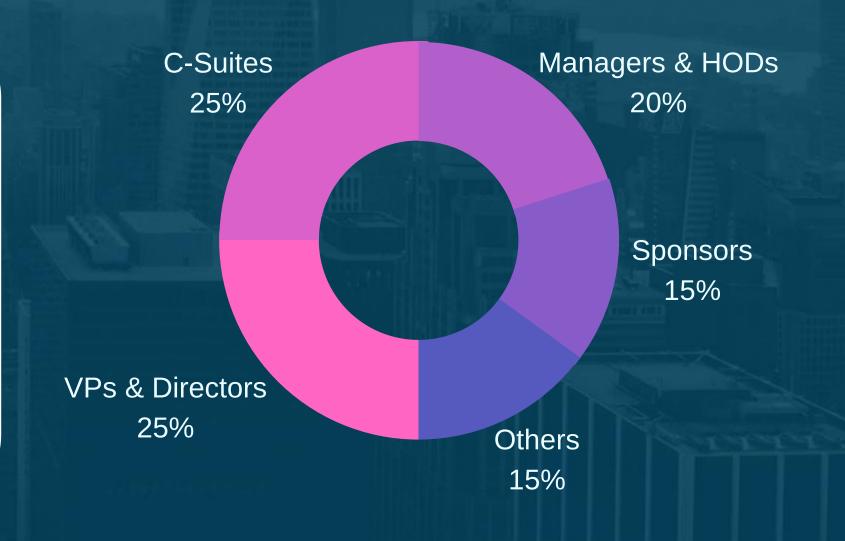
AML/KYC

Identity & Fraud Prevention

**Identity & Access Management** 

IT

Global Partnerships



# Speakers



JP Nicols

CoFounder

Fintech Forge



David Birch

Director

Consult Hyperion



Katryna Dow

Founder and CEO

Meeco



Dr. Demetrios Zamboglou

Chief Operating Officer

BABB



Noam Zeigerson

Chief Data Officer

Tandem Bank



Dr. Lee Schlenker

Principal

Business Analytics Institute



Manivannan (Mani) Janakiraman

Proxy Product Owner

Bank of Ireland



## Media Partners

FINTECH WEEKLY



FINTECH FUTURES Fintech Finance

## SCHEDULE: DAY 1

Industry				
Opening Remark		09:00-09:10		
Keynote 1	The New Age Banking Experience	09:10-09:35		
Keynote 2	Enhancing CLM with Automation	09:40-10:05		
Showcase 1		10:10-10:25		
Coffee Break		10:25-10:45		
Keynote 3	Transformation Road map from Omni-channel to Opti-Channel	10:45-11:10		
Showcase 2		11:15-11:30		
Panel Discussion 1	Fintechs–Stackelberg Followers? Or Challengers to Banking Monopoly?	11:30-12:10		
Networking Lunch		12:20-13:20		

Coffee Break		13:20-13:40		
	13:40-13:55			
Technology				
Keynote 4	Future of Biometrics	13:55-14:20		
Showcase 4		14:25-14:40		
Keynote 5	Robotic Process Automation (RPA) and the Future of Banking	14:40-15:05		
Coffee Break		15:10-15:30		
Showcase 5		15:30-15:45		
Keynote 6	Cyber-security, Fraud and Operational Risk	15:45-16:15		
Closing Remarks		16:20-16:30		
Cocktail Reception				

## SCHEDULE: DAY 2

Technology				
Opening Remark		09:00-09:10		
Keynote 7	Banking Modernization with Blockchain	09:10-09:35		
Showcase 6		09:40-09:55		
Panel Discussion 2	Banking 2025	09:55-10:35		
Coffee Break		10:45-11:05		
Open Banking				
Keynote 8	Moving to an Open Banking Ecosystem	11:05-11:30		
Showcase 7		11:35-11:50		
Keynote 9	Data-Sharing in the Era of Open Banking	11:50-12:15		

Networking Lunch		12:20-13:20		
Coffee Break		13:20-13:40		
Showcase 8		13:40-13:55		
Keynote 10	"Value, Trust, & Identity- Role of AI in the future of Open Banking	13:55 - 14:20		
Digital Identity				
Keynote 11	Banking the Unbanked	14:25 - 14:50		
	14:55-15:15			
Masterclass	Masterclass by Dr. Lee Schlenker	15:15 - 17:15		
Closing Remarks		17:25 - 17:35		

## Industry

## Opening Remark

09:00-09:10

Keynote Session 1

09:10-09:35
JP Nicols
CoFounder, FinTech Forge

The New Age Banking Experience
Understanding the new age banking mindset.

Smooth digital transformations, optimizing lifetime value and the art of retaining millennials.

Neo-banks stretching outside of core business capabilities and creating transformational new business models to reach new customers.

#### **Keynote Session 2**

09:40-10:05 Manivannan (Mani) Janakiraman Proxy Product Owner, Bank of Ireland

# Enhancing CLM and KYC with Automation

Coordinating complex CLM Processes on the global scale into a single unified application to save onboarding time, costs and improve customer experience.

Addressing the traditional challenge of synchronizing front and back office processes.

#### Showcase 1

10:10-10:25

#### Coffee Break

10:25-10:45

# Keynote Session 3 10:45-11:10

#### Transformation Roadmap from Omni Channel to Opti Channel

Third party solutions- Implementation, Execution and Challenges.

Best practices in creating a true cross-channel digital bank.

Connecting with the customer: The Outside-In Customer Experience Architecture.

#### Showcase 2

11:15-11:30

#### Panel Discussion 1

11:30-12:10

Dr. Demetrios Zamboglou COO, BABB

JP Nicols CoFounder, FinTech Forge

Noam Zeigerson CDO, Tandem Bank

# FinTechs – Stackelberg's followers or challengers to the banking monopoly?

Why should banks collaborate and not compete with Fintechs to achieve a common goal?

Who will win the race to bank the unbanked?

Case Study: Microfinance Fintechs.

Innovation around scale, depth and breadth of products and choosing the right product mix – Banks vs Fintechs.

## **Networking Lunch**

12:20-13:20

Coffee Break

Showcase 3

13:40-13:55

## Technology

# Keynote Session 4 13:55-14:20

#### Future of Biometrics

The universe of biometrics - Voice ID, Fingerprints, Facial Recognition, Palm scan, DNA biometrics, Retina scan.

Biometrics, balancing security and convenience under the Open Banking framework.

Selecting the optimal biometric technology for your channel.

Showcase 4 14:25-14:40

**Keynote Session 5** 14:40 - 15:05

Robotic Process Automation (RPA) and the Future of Banking

CX: Will RPA bots disrupt the enterprise by year 2025? How to train your Bot?

Real-time Intelligent Data Integration through the Use of AI, Advanced Analytics and Cognitive Computing.

Coffee Break

15:10-15:30

Showcase 5

15:30-15:45

**Keynote Session 6** 15:45 - 16:15

Cyber-security, Fraud and Operational Risk

Security and Fraud Management Strategies.

Does higher convenience for the customer pose a higher risk of fraud? How can organizations fight evolving threats with AI? Countering Identity Hacks and thefts.

Adapting to evolving cyber security regulations.

Closing Remark 16:20-16:30

## Technology

Keynote Session 7
09:10-09:35

# Banking Modernization with Blockchain

Understanding what blockchain can do for your bank.

Creating smarter contracts and making blockchain solutions water-tight?

Self-sovereign identity dilemma – Can blockchain be a full proof solution?

The regulatory challenges of blockchain implementation for KYC and AML..

#### Showcase 6

09:40-09:55

Panel Discussion 2

09:55-10:35

#### Banking in 2025

Hyper Relevant approach to CX.

Leveraging 5G.

Experience AR/VR.

The future of payments- Messaging Apps.

#### Coffee Break

10:45-11:05

## **Open Banking**

# Keynote Session 8 11:05-11:35

David Birch
Director, Consult Hyperion

#### Moving to an Open Banking Ecosystem

Open banking as a platform for competition and competitors

APIs, AISPs, PISPs and AS-PSPs and their strategic context

Three core strategies for banks and their potential partners

The critical role of digital identity in enabling an open banking ecosystem

#### Showcase 7

11:35-11:50

Keynote Session 9 11:50-12:15

Katryna Dow Founder and CEO, Meeco

Data-Sharing in the Era of Open Banking

**Networking Lunch** 

12:20-13:20

Coffee Break

13:20-13:40

Showcase 8

13:40-13:55

Keynote Session 10 13:55-14:20

Value, Trust, & Identity- Role of AI in the future of Open Banking

Dr. Lee Schlenker Principal, BAI Europe

Keynote Session 11 14:25-14:50

#### Banking the Unbanked

Identity - A human right, central to financial inclusion and accessing a wide variety of services.

The journey from Unidentified to Identified and Unbanked to Banked.

A vision for identity across borders and direct transfers of benefits from UN/World Bank schemes.

Rise of the global capitalists – GAFA, and their role in eradicating identity challenge.

Can global TechFins help Governments tackle the problem of Identity?

Coffee Break

Masterclass Session 15:15-17:15

Dr. Lee Schlenker Principal, BAI Europe

Value, Trust, & Identity- Role of AI in the future of Open Banking

Closing Remark 17:25-17:35

#### CONISANCE



#### Venue Partner

Park Inn by Radisson Heathrow London Bath Rd, Heathrow, Sipson, West Drayton UB7 oDU, UK

#### Conisance Global Limited

87 Station Road, North Harrow, HA2 7SW, London, UK

Email: contact@conisance.com